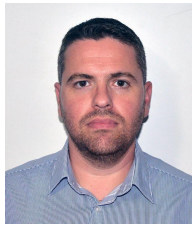


PERSONAL INFORMATION

Genti Ereqi



 Rruga Tefta Tashko, 1017 Tirana (Albania)

 gereqi@gmail.com

 www.gentiereqi.com

Sex Male | Date of birth 19/07/1980 | Nationality Albanian

PERSONAL STATEMENT

I am a self taught Systems Administrator, Solutions Architect, Data Scientist and innovator, with more than 18 years of experience resolving technical challenges and managing critical initiatives for firms ranging from start-ups to prominent organizations. I have expertly managed complex IT systems across multiple business units and locations, with demonstrated success in fast-paced, demanding environments. I enjoy working with technology and data analysis and where I give all my talent. Last but not the least, I am willing to explore new opportunities and relocate immediately for the right opportunity.

WORK EXPERIENCE

Feb 2013–May 2016

CIO / IT Senior Specialist

GLOBAST sh.a, Tirana (Albania)

- Provided technical consultancy services as needed.
- Supervised a team of six in the installation and maintenance department.
- Consolidated servers using virtualization by Virtualbox, VMware and Hyper-V
- Managed IBM Tivoli Storage Management (TSM) for overall data backup and archiving for company data and customers personal data.
- Provided service desk support to end users and tracked full problem resolution using Spiceworks Help Desk.
- Installed and maintained all company hardware and security systems
- Provided local support for infrastructure services like Windows/Linux Servers, AD, Networks etc.
- Prepared and provided end user training
- Configured & administered local application services including websites in HTML5, PHP, Wordpress
- Maintained and updated Local IT procedures and support documentation
- Followed and applied the Company Information Security Policies and standards
- Managed and tracked all IT assets using Spiceworks Inventory, updated it constantly and managed purchase of IT equipment

- Built and maintained a positive relationship and cooperation with the internal staff & suppliers
- Established and maintained great relationships with external service providers, hardware and software companies
- Kept regular communication with end users, suppliers and internal IT team.
- Managed local IT projects and workload, including local IT procurement, budget and IT security in compliance with a regional IT strategy
- Constant on-call availability for urgent requests which could not be fulfilled by help desk team.

Jan 2014–Jan 2016

System Administrator / DBA

TransOil Group, Tirana (Albania)

- Performed Windows SBS Servers administration including Exchange, Active Directory, and client connectivity.
- Installed, diagnosed, repaired, maintained, and upgraded network hardware and software while ensuring optimal performance and connectivity.
- Maintained system performance by performing system monitoring and analysis, and performance tuning; troubleshooting system hardware, software, networks and operating systems; designing and running system load/stress testing; escalating application problems to vendor.
- SQL Server Database administration.
- Maintained IT equipment asset listing, and aid in selection of equipment and software.
- Met financial requirements by submitting information for budgets; monitoring expenses.
- Accomplished department and organization goals by accepting ownership for completing new and existing projects; exploring opportunities to add value to team accomplishments.
- Periodical travel to remote branches.
- Protected organization's value by keeping information confidential.
- Prepared users by designing and conducting training programs; providing references and support.
- Performed other duties as assigned.

Mar 2009–Jan 2013

Chief Technology Officer

Imperial Games sh.a (part of DUDAJ Group), Tirana (Albania)

- Temporary assignment and horizontal move within same group of companies.
- Provide technical consultancy services as needed.
- Supervised a team of two in the assembly and maintenance of electronic gambling devices.
- Oversaw inventory of spare parts, security in communication and devices, identifying new buying sources for spare parts, games, systems, and managed services.
- Lowered maintenance costs and improved quality of service by restructuring company tool-set, maintenance policies and systems security policies; also located economical sources for parts and services.

Jul 2000–Mar 2009

IT Junior Specialist - promoted to IT Senior Specialist

GLOBAST sh.a

- Provided technical consultancy services as needed.
- Supervised a team of six in the installation and maintenance department.
- Consolidated servers using virtualization by Virtualbox, VMware and Hyper-V
- Managed IBM Tivoli Storage Management (TSM) for overall data backup and archiving for company data and customers personal data.
- Provided service desk support to end users and tracked full problem resolution using Spiceworks Help Desk.
- Installed and maintained all company hardware and security systems
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- Prepared and provided end user training
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- Managed and tracked all IT assets using Spiceworks Inventory, updated it constantly and managed purchase of IT equipment
- Built and maintained a positive relationship and cooperation with the internal staff & suppliers
- Established and maintained great relationships with external service providers, hardware and software companies
- Kept regular communication with end users, suppliers and internal IT team.
- Managed local IT projects and workload, including local IT procurement, budget and IT security in compliance with aligned IT strategy
- Enabled company to become first licensed sports betting firm in Albania.

May 2007–Nov 2008

Solutions Architect/Consultant (part-time)

CENTURY 21 Albania (part of DUDAJ Group), Tirana (Albania)

- Temporary assignment and horizontal move within same group of companies.
- Assisted company with start-up technology needs.
- Prepared specifications for website system with real estate engine.
- Supervised a team of 6 programmers charged with design/layout/programming of website.
- Designed, specified, installed, and configured network, workstations, and servers.
- Configured email system for main franchiser office and franchisee offices.
- Established and maintained IT policies for all employees.
- Simultaneously handled major difficulties at Globast.
- Facilitated successful, on time start-up of firm including launch of real estate website with powerful engine.
- Implemented a document management system for use company wide.
- Introduced a RAID1 fault-tolerant storage server over network to prevent loss of data.

Feb 2003–Mar 2004

Solutions Architect/Consultant (part-time)

ADRIATIK Hotel 5* (part of DUDAJ Group), Tirana (Albania)

- Temporary assignment and horizontal move within same group of companies.
- First five-star hotel to be duly registered and authenticated in Albania.
- Assisted hotel with start-up technology operations.
- Oversaw all installations with contractors, design of network, consultancy on buying hardware/software and IT policies.
- Trained and supervised one IT technician. Established and maintained IT policies for all employees.
- Simultaneously managed major difficulties at Globast.
- Enabled successful, on time of hotel opening.
- Implemented a RAID1 storage server over network to protect integrity of customer sensitive data.

Jun 1998–Jun 2000

IT Support Specialist - Promoted to IT Dept. Head

Computer and Copier Systems, Tirana (Albania)

- In charge coordinating daily job schedule.
- Supervised another team member.

- Managed computers/workstations, servers installation and configuration, network design, configuration, installation, and maintenance.
- Found local and global buying sources for hardware and software.
- Promoted from Junior Support Technician to Department Head in 6 months due to outstanding performance.
- Reduced costs, boosted profitability, and improved quality by identifying optimal buying sources.
- Increased overall customer satisfaction by optimizing job schedule, reducing delays and improving quality.

EDUCATION AND TRAINING

- 1 Oct 1999–31 Aug 2002 **Masters of Engineering in Electronic Engineering**
Polytechnic University of Tirana, Tirana (Albania)
- 1 Dec 2015–27 Aug 2017 **Bachelor in Applied Informatics**
Universiteti Marin Barleti, Tirana (Albania)

PERSONAL SKILLS

Mother tongue(s) Albanian

Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	C1	C1	B2
Italian	C2	C1	C1	C1	B2
German	A1	A1	A1	A1	A1
Spanish	A2	A2	A1	A1	A1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages

Organisational / managerial skills

- leadership where I have managed different teams composed by 2 to 10 components
- good organisational skills in project management

Job-related skills

- Client & Server Solutions Architecture
- IT Operations Management
- Network Systems Design & Maintenance
- Conceptualization
- Team Leadership & Training
- Negotiations
- Security Management
- Strategic Technical Planning
- IT Policy Development & Implementation
- IT Sourcing & Procurement
- Process Improvements
- Project Management
- Technical Support & Consultancy
- Regulatory Compliance

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Proficient user	Proficient user	Proficient user

Digital skills - Self-assessment grid

Driving licence B

ADDITIONAL INFORMATION

Certifications

Data Science Methodology
IBM / Cognitive.ai - May 2018

Data Science Hands-On with Open Source Tools
IBM / Cognitive.ai - May 2018

Scrum Fundamentals Certified
SCRUMstudy - Apr 2018

Big Data Foundations - Level 1
IBM / BigDataFoundation - Oct 2016

Data Science Foundations - Level 1
IBM / BigDataFoundation - Oct 2016

Data Science for Business - Level 1
IBM / BigDataFoundation - Oct 2016

Hadoop 101
IBM / BigDataFoundation - Oct 2016

HarvardX: CS50 Introduction to Computer Science
edX - Oct 2016

Organizational Data Security Fundamentals
Cybrary - Oct 2016

Big Data Foundations
IBM / BigDataFoundation - Jul 2016

Bing Ads Accredited Professional
Microsoft / Bing Ads - Nov 2015

IPv6 Sage Certification Level
Hurricane Electric - Oct 2015

Google Analytics Certification
Google - Jun 2015

Google AdWords Certification
Google - Jun 2015

HP Accredited Technical Professional - Data Center and Cloud V1
Hewlett-Packard - Aug 2014

Windows 8 in the Classroom seminar

Microsoft - Apr 2014

Windows 7 in the Classroom seminar

Microsoft - Apr 2014

IBM Certified Deployment Professional

IBM - Nov 2012

HP Accredited Systems Engineer - StorageWorks Integration

Hewlett-Packard - Aug 2012

HP Accredited Integration Specialist - HP ProLiant ML/DL/SL Servers

Hewlett-Packard - Aug 2012

HP Accredited Systems Engineer - HP BladeSystem

Hewlett-Packard - Sep 2010

Microsoft Certified Professional

Microsoft - Oct 2002

Microsoft Certified Systems Engineer

Microsoft - Oct 2002

Cisco Certified Network Associate

Cisco - Oct 2002

Compaq Certified Support Technician

Compaq - Oct 2002

50+ Microsoft Virtual Academy courses taken like:

Windows Server 2012 R2 Storage Jump Start: New Choices
HTML5 & CSS3 Fundamentals: Development for Absolute Beginners
C# Fundamentals: Development for Absolute Beginners
Database Fundamentals
Networking Fundamentals