



Genti Ereqi

CONTACT

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WORK EXPERIENCE

GLOBAST sh.a (part of DUDAJ Group)

Feb 2013 - Jun 2016

IT Director

Providing technical consultancy services as needed. Supervising a team of six in the installation and maintenance department. Oversee systems performance and security.

Following an intensive planning of about 45 days, successfully implemented a complete new, highly automated bet/risk management system.

Just implemented the mobile betting system as well.

Constantly using IBM Tivoli Monitoring (ITM) and Netcool for systems monitoring and IT Operations Management to increase company performance

TransOilGroup

Jan 2014 - Jan 2016

System Administrator / DBA

Performed Windows SBS Servers administration including Exchange, Active Directory, and client connectivity.

Installed, diagnoseed, repaired, maintained, and upgraded network hardware and software while ensuring optimal performance and connectivity.

Maintained system performance by performing system monitoring and analysis, and performance tuning; troubleshooting system hardware, software, networks and operating systems; designing and running system load/stress testing; escalating application problems to vendor.

SQL Server Database administration.

Maintained IT equipment asset listing, and aid in selection of equipment and software.

Met financial requirements by submitting information for budgets; monitoring expenses.

Accomplished department and organization goals by accepting ownership for completing new and existing projects; exploring opportunities to add value to team accomplishments.

Periodical travel to remote branches.

Protected organization's value by keeping information confidential.

Prepared users by designing and conducting training programs; providing references and support.

Performed other duties as assigned.

Megagames Group Greece

May 2005 - Dec 2015

IT Director

Provide maintenance for Linux and Windows servers as needed, ensuring they are up and running at all times and are entirely secure.

Also provide maintenance for several web pages, e-mail system and Content Management Systems.

Constantly using IBM Tivoli Monitoring (ITM) on all systems

- Designed, implemented, and enforced new security policies on communication, systems and applications.

- Improved efficiency by defining specifications and delivering using third-party contractors on several web applications.
- Defined specifications and delivered using third-party contractors for several Document Management Systems so documentation could be shared securely without being lost or compromised.

Imperial Games sh.a (part of DUDAJ Group)

Mar 2009 - Jan 2013

IT Director

Provide technical consultancy services as needed. Supervise two individuals in the assembly and maintenance of electronic gambling devices.

Oversee inventory of spare parts, security in communication and devices, identifying new buying sources for spare parts, games, systems, and managed services.

Lowered maintenance costs and improved quality of service by restructuring company tool-set, maintenance policies and systems security policies; also located economical new buy sources for parts and services.

Constantly using IBM Tivoli Monitoring (ITM) and Netcool for systems monitoring and IT Operations Management to increase company performance

GLOBAST sh.a (part of DUDAJ Group)

Jul 2000 - Mar 2009

IT Support - Promoted to CIO/IT Director

Assisted start-up organization with establishing technology systems.

Provided IT support and found international bookmaking odds sources, results sources, match evaluation systems, hardware and software vendors.

Interfaced with owner's board, negotiating company and technical strategy and translating business needs into technical across all departments.

Supervised a team of 5 providing technical support, maintenance, shop installations, and remote support.

Provided daily maintenance on 6 Linux servers across various global locations and 3 in-house Windows servers. Also managed an email system.

- Enabled company to become first licensed sports betting firm in Albania.
- Reduced costs by installing advanced multiple fax lines system.
- Enhanced company efficiency by implementing a sports betting management system over PSTN phone lines.
- Designed and enforced numerous policies regarding data and transmission security.
- Successfully implemented an additional, online sports betting management system.
- Located, negotiated, and established business links for a greyhounds/horses racing betting system, land-based and online casino games, online Texas Hold'em poker, and live odds/results data feed.

CENTURY 21 Albania (part of DUDAJ Group)

May 2007 - Nov 2008

Solutions Architect/Consultant (part-time)

Assisted company with start-up technology needs. Prepared specifications for website system with real estate engine.

Supervised a team of 6 programmers charged with design/layout/programming of website. Designed, specified, installed, and configured network, workstations, and servers.

Configured email system for main franchisor office and franchisee offices.

Established and maintained IT policies for all employees.

Simultaneously handled major difficulties at Globast.

- Facilitated successful, on time start-up of firm including launch of real estate website with powerful engine.
- Implemented a document management system for use company wide.
- Introduced a RAID1 fault-tolerant storage server over network to prevent loss of data.

ADRIATIK Hotel 5* (part of DUDAJ Group)

Feb 2003 - Mar 2004

Solutions Architect/Consultant (part-time)

First five-star hotel to be duly registered and authenticated in Albania. Assisted hotel with start-up technology operations.

Oversaw all installations with contractors, design of network, consultancy on buying hardware/software and IT policies.

Trained and supervised one IT technician. Established and maintained IT policies for all employees. Simultaneously managed major difficulties at Globast.

Enabled successful, on time of hotel opening. - Implemented a RAID1 storage server over network to protect integrity of customer sensitive data.

Computer and Copier Systems

Jun 1998 - July 2000

IT Support - Promoted to IT Dept. Head

In charge coordinating daily job schedule. Supervised another team member.

Managed computers/workstations, servers installation and configuration, network design, configuration, installation, and maintenance.

Found local and global buying sources for hardware and software.

- Promoted from Junior Support Technician to Department Head in 6 months due to outstanding performance.
- Reduced costs, boosted profitability, and improved quality by identifying optimal buying sources.
- Increased overall customer satisfaction by optimizing job schedule, reducing delays, and improving quality.

QUALIFICATIONS

Bing Ads Accredited Professional

Microsoft / Bing Ads - Nov 2015

IPv6 Sage Certification Level

Hurricane Electric - Oct 2015

Google Analytics Certification

Google - Jun 2015

Google AdWords Certification

Google - Jun 2015

HP Accredited Technical Professional - Data Center and Cloud V1

Hewlett-Packard - Aug 2014

Windows 8 in the Classroom seminar

Microsoft - Apr 2014

Windows 7 in the Classroom seminar

Microsoft - Apr 2014

IBM Certified Deployment Professional

IBM - Nov 2012

HP Accredited Systems Engineer - StorageWorks Integration

Hewlett-Packard - Aug 2012

HP Accredited Integration Specialist - HP ProLiant ML/DL/SL Servers

Hewlett-Packard - Aug 2012

HP Accredited Systems Engineer - HP BladeSystem

Hewlett-Packard - Sep 2010

Certified Medical Equipment Support Technician

VIP Italia Srl. - Feb 2005

Certified Electromechanical Roulette Support Technician

Interblock - Jun 2004

Microsoft Certified Professional

Microsoft - Oct 2002

Microsoft Certified Systems Engineer

Microsoft - Oct 2002

Cisco Certified Network Associate

Cisco - Oct 2002

Compaq Certified Support Technician

Compaq - Oct 2002

Microsoft Virtual Academy courses:

Windows Server 2012 R2 Storage Jump Start: New Choices - November 2013

HTML5 & CSS3 Fundamentals: Development for Absolute Beginners - November 2013

C# Fundamentals: Development for Absolute Beginners - November 2013

Database Fundamentals - March 2014

Networking Fundamentals - April 2014

Microsoft Virtualization for VMware Professionals Jump Start - April 2014

Private Cloud on your terms with Microsoft SQL Server 2012 - April 2014

Windows Server 2012: Server Virtualization - April 2014

Developing in HTML5 with JavaScript and CSS3 Jump Start - May 2014

Troubleshooting Windows 8 - May 2014

Windows Server 2012: Web and Application Platform - May 2014

Deploying Windows 8 - May 2014

System Center Advisor - June 2014

Office 365 ProPlus Deployment for IT Pros - June 2014

Windows 8 for IT Pros Jump Start - June 2014

Windows Azure Security Overview - June 2014

Windows Intune for IT Professionals Jump Start - July 2014

Introduction to Hyper-V Jump Start - July 2014

SQL Server Essentials for Oracle DBAs Jump Start - July 2014

Administering Office 365 for Small Business Jump Start - July 2014

Planning & Designing a Lync Server 2010 Jump Start - August 2014

Programming in C# Jump Start - August 2014

Upgrading Skills to Windows Server 2012 Jump Start - August 2014

Deploying, Configuring & Administering Lync Server 2010 Jump Start - August 2014

Private Cloud Training: Service Delivery and Automation - September 2014

Windows Server 2012 R2: Web and Application Platform - September 2014

Lync Enterprise Voice Core Infrastructure Updates -September 2014

Windows Server 2012 Jump Start: Preparing for the Datacenter Evolution - September 2014

Tuning SQL Server 2012 for SharePoint 2013 Jump Start - October 2014

System Center 2012: Virtual Machine Manager (VMM) - October 2014

Windows Server 2012 R2 Access and Information Protection - October 2014

What's New in Windows® 8.1 for IT Professionals - October 2014

Operating and Managing a Secure Windows 8 Environment - November 2014

Business Intelligence in Microsoft Dynamics GP 2013 - November 2014

System Center 2012 R2: ITIL for IT Pros - November 2014

Introduction to Microsoft Dynamics SL 2015 - November 2014

EDUCATION

Masters of Engineering in Electronic Engineering

Polytechnic University of Tirana

Oct 1999 - Aug 2002

Bachelor in Applied Informatics

Universiteti Marin Barleti

Oct 2015 - Jun 2017

REFERENCES

References available upon request.